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SATISFACTION, COMMENTS AND SUGGESTION FORM

 **Identification of the Unit or Department concerned**

|  |
| --- |
| Date Unit Or Department  |
| Shift [ ]  Day (7:30 a.m. to 3:30 p.m.) [ ]  Evening (3:30 p.m. to 11:30 p.m.) [ ]  Night (11:30 p.m. to 7:30 a.m.)  |
| Location   |

 **Identification of the user or his/her representative**

|  |
| --- |
| Are you  [ ]  the user [ ]  the user’s representative |
| First name and name  |
| Address City Postal Code  |
| Telephone no.  |
| Relationship to the user (if applicable)  |

 **Comments (if the space is insufficient, please continue on the reverse side of this sheet)**

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|  |

 **Comments (cont.)**

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|  |

 **Signature Date**

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 **Please, send the satisfaction form signed to the Service Quality and Complaints Commissioner**

**Fax : 450 462-7979**

**E-mail : commissaire.cisssmc16@ssss.gouv.qc.ca**

**Mailing address: Service Quality and Complaints Commissioner**

**CISSS de la Montérégie-Centre**

**3120 Taschereau boulevard**

**Greenfield Park (Québec) J4V 2H1**

 **Telephone numbers to talk to the Service Quality and Complaints Commissioner**

**450 466-5434 or toll-free number 1 866 967-4825, extension 8884**